

WILLOWCREST CARE CENTER

3821 SOUTH CHICAGO AVENUE

SOUTH MILWAUKEE 53172

Phone: (414) 762-7336

Operated from 1/1 To 12/31 Days of Operation: 365

Operate in Conjunction with Hospital? No

Number of Beds Set Up and Staffed (12/31/03): 91

Total Licensed Bed Capacity (12/31/03): 91

Number of Residents on 12/31/03: 89

Ownership:

Highest Level License:

Operate in Conjunction with CBRF?

Title 18 (Medicare) Certified?

Title 19 (Medicaid) Certified?

Average Daily Census:

Corporation

Skilled

Yes

Yes

Yes

89

Services Provided to Non-Residents		Age, Gender, and Primary Diagnosis of Residents (12/31/03)				Length of Stay (12/31/03)		%
Home Health Care	No	Primary Diagnosis	%	Age Groups	%	Less Than 1 Year		16.9
Supp. Home Care-Personal Care	No					1 - 4 Years		31.5
Supp. Home Care-Household Services	No	Developmental Disabilities	0.0	Under 65	3.4	More Than 4 Years		11.2
Day Services	No	Mental Illness (Org./Psy)	0.0	65 - 74	14.6			----
Respite Care	Yes	Mental Illness (Other)	1.1	75 - 84	41.6			59.6
Adult Day Care	No	Alcohol & Other Drug Abuse	0.0	85 - 94	34.8	*****		
Adult Day Health Care	No	Para-, Quadra-, Hemiplegic	0.0	95 & Over	5.6	Full-Time Equivalent		
Congregate Meals	No	Cancer	1.1		----	Nursing Staff per 100 Residents		
Home Delivered Meals	No	Fractures	0.0		100.0	(12/31/03)		
Other Meals	No	Cardiovascular	0.0	65 & Over	96.6	-----		
Transportation	No	Cerebrovascular	1.1		-----	RNs		12.3
Referral Service	No	Diabetes	39.3	Gender	%	LPNs		13.8
Other Services	Yes	Respiratory	2.2		-----	Nursing Assistants,		
Provide Day Programming for		Other Medical Conditions	55.1	Male	30.3	Aides, & Orderlies		
Mentally Ill	No		----	Female	69.7			
Provide Day Programming for			100.0		----			
Developmentally Disabled	No				100.0			

## Method of Reimbursement

Level of Care	Medicare (Title 18)			Medicaid (Title 19)			Other			Private Pay			Family Care			Managed Care			Total Resi- dents	% Of All
	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)		
Int. Skilled Care	0	0.0	0	1	2.6	145	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	1	1.1
Skilled Care	33	100.0	280	36	92.3	125	0	0.0	0	8	100.0	211	0	0.0	0	2	100.0	313	79	88.8
Intermediate	---	---	---	2	5.1	105	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	2	2.2
Limited Care	---	---	---	0	0.0	0	0	0.0	0	0	0.0	0	7	100.0	126	0	0.0	0	7	7.9
Personal Care	---	---	---	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Residential Care	---	---	---	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Dev. Disabled	---	---	---	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Traumatic Brain Inj	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Ventilator-Dependent	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Total	33	100.0		39	100.0		0	0.0		8	100.0		7	100.0		2	100.0		89	100.0

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Admissions, Discharges, and Deaths During Reporting Period		Percent Distribution of Residents' Conditions, Services, and Activities as of 12/31/03				
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Percent Admissions from:		Activities of	%	% Needing Assistance of	% Totally	Total Number of
Private Home/No Home Health	2.2	Daily Living (ADL)	Independent	One Or Two Staff	Dependent	Residents
Private Home/With Home Health	0.0	Bathing	7.9	80.9	11.2	89
Other Nursing Homes	2.2	Dressing	9.0	79.8	11.2	89
Acute Care Hospitals	94.9	Transferring	20.2	62.9	16.9	89
Psych. Hosp.-MR/DD Facilities	0.0	Toilet Use	19.1	67.4	13.5	89
Rehabilitation Hospitals	0.0	Eating	74.2	20.2	5.6	89
Other Locations	0.7	*****				
Total Number of Admissions	277	Continence		%	Special Treatments	%
Percent Discharges To:		Indwelling Or External Catheter	11.2		Receiving Respiratory Care	5.6
Private Home/No Home Health	41.7	Occ/Freq. Incontinent of Bladder	47.2		Receiving Tracheostomy Care	0.0
Private Home/With Home Health	0.0	Occ/Freq. Incontinent of Bowel	34.8		Receiving Suctioning	0.0
Other Nursing Homes	20.9				Receiving Ostomy Care	3.4
Acute Care Hospitals	18.3	Mobility			Receiving Tube Feeding	2.2
Psych. Hosp.-MR/DD Facilities	0.0	Physically Restrained	0.0		Receiving Mechanically Altered Diets	31.5
Rehabilitation Hospitals	0.0					
Other Locations	0.0	Skin Care			Other Resident Characteristics	
Deaths	19.1	With Pressure Sores	9.0		Have Advance Directives	95.5
Total Number of Discharges		With Rashes	1.1		Medications	
(Including Deaths)	278				Receiving Psychoactive Drugs	65.2

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Selected Statistics: This Facility Compared to All Similar Milwaukee Metropolitan Area Facilities & Compared to All Facilities

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	This Facility %	Ownership: Proprietary Peer Group %	Ratio	Bed Size: 50-99 Peer Group %	Ratio	Licensure: Skilled Peer Group %	Ratio	All Facilities %	Ratio
Occupancy Rate: Average Daily Census/Licensed Beds	97.8	84.7	1.15	88.1	1.11	86.6	1.13	87.4	1.12
Current Residents from In-County	89.9	81.8	1.10	88.7	1.01	84.5	1.06	76.7	1.17
Admissions from In-County, Still Residing	15.2	17.7	0.86	20.6	0.74	20.3	0.75	19.6	0.77
Admissions/Average Daily Census	311.2	178.7	1.74	189.9	1.64	157.3	1.98	141.3	2.20
Discharges/Average Daily Census	312.4	180.9	1.73	189.2	1.65	159.9	1.95	142.5	2.19
Discharges To Private Residence/Average Daily Census	130.3	74.3	1.75	75.8	1.72	60.3	2.16	61.6	2.12
Residents Receiving Skilled Care	89.9	93.6	0.96	94.9	0.95	93.5	0.96	88.1	1.02
Residents Aged 65 and Older	96.6	84.8	1.14	91.0	1.06	90.8	1.06	87.8	1.10
Title 19 (Medicaid) Funded Residents	43.8	64.1	0.68	48.6	0.90	58.2	0.75	65.9	0.66
Private Pay Funded Residents	9.0	13.4	0.67	30.8	0.29	23.4	0.38	21.0	0.43
Developmentally Disabled Residents	0.0	1.1	0.00	0.4	0.00	0.8	0.00	6.5	0.00
Mentally Ill Residents	1.1	32.2	0.03	31.3	0.04	33.5	0.03	33.6	0.03
General Medical Service Residents	55.1	20.8	2.65	24.1	2.28	21.4	2.58	20.6	2.68
Impaired ADL (Mean)	42.9	51.8	0.83	48.8	0.88	51.8	0.83	49.4	0.87
Psychological Problems	65.2	59.4	1.10	61.9	1.05	60.6	1.07	57.4	1.14
Nursing Care Required (Mean)	6.6	7.4	0.89	6.8	0.97	7.3	0.91	7.3	0.90